

The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

2023

The Gateway to Endless Opportunities

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The Youth Artists and Authors Showcase (YAAS) 2023 competition winners were announced during a prize-giving ceremony at Town House on 27 February. Read more on Page 7





**Editor:** Lydia Amutenya,  
section head, Corporate Communication

## Editorial

Dear readers of the Aloe,

I am happy to welcome you to our second issue of the Aloe for 2023.

This year, you will read more about the various components of the city's strategic plan for 2022–2027, where we are focusing on making sure that our operations are geared towards sustainability, as per our vision of becoming a sustainable and caring city by 2027.

Considering the financial, environmental, economical and social impact of major decisions in local authorities such as ours, it is key to embrace sustainability. A sustainable community effectively balances economic, social, cultural, and environmental interests in order to meet the needs of the present generation without compromising the ability of future generations to meet their needs.

When we are talking about the sustainable city concept in our strategic plan, in terms of **financial** we mean that financial resources are key enablers that will help us to unlock most opportunities that will allow us to sustain ourselves. And this is done through revenue, tax sharing and

funding from the government for our capital expenditures, safety, early childhood development, and social projects. While **socially**, we mean inclusivity, quality of life and social progression, emphasising the **Caring City concept** of corporate social responsibility and partnership. **Economically**, we are referring to enhancing economic development (investment and creating and sustaining a favourable economic environment); and **environmentally**, we are zooming into a safe, healthy environment and protection of current and future resources to minimize exploitation.

Financial, economic, environmental and social sustainability are some of the common challenges facing most urban centers in the world. It is thus commendable when organisations are planning to look at those key enablers. It is believed that when organisations become more sustainably aware, the citizens are motivated to do the same at their various aspects of life. I believe this is vital because we cannot function efficiently on earth, if more sustainable choices are not made. Thus, the advocacy efforts through the Sustainable Development Goals are calling all to action in order to promote prosperity while protecting the planet. The City of Windhoek Council works with diverse communities and partners to address inequalities and build safe, cohesive and resilient communities.

We are looking forward to unpacking various components of our 2022–2027 strategic plan, the city's road map for the next four years.

I trust you will find this issue of the Aloe enriching!

Regards,

*Lydia*

## The Aloe Survey

We need your help in continuously improving our external newsletter, The Aloe. Please let us know what you think about the content, design and availability of the publication by answering a few, short questions (six questions only). To take the survey now, please click and follow this link:

**CLICK HERE**  
to take the Aloe Survey



**Thank you for taking the time to fill out this survey.**

Survey available on our website at:

[http://www.windhoekcc.org.na/aloe\\_survey.php](http://www.windhoekcc.org.na/aloe_survey.php)

## Aloe

The Aloe is produced by the Corporate Communications, Marketing and Public Participation division in the Office of the Chief Executive Officer. The Aloe is a monthly publication. Readers' contributions should be submitted by the second week of the month for consideration. Please submit your contribution to [cwcommunication@windhoekcc.org.na](mailto:cwcommunication@windhoekcc.org.na).

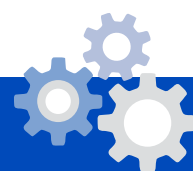
**Executive editor:** Harold Akwenye, manager, Corporate Communication, Marketing and Public Participation

**Editor:** Lydia Amutenya, section head, Corporate Communication

**Template design and layout:** Gerhard Groenewald, Officer: Marketing and material

**Information, education and communication material developed by:** Marketing section

**Photos by** (unless otherwise indicated): Botha Ellis (Communication officer)





# Mayor's corner

**Official statement by His Worship, Joseph Uapingene, mayor of Windhoek, on the occasion of the ordinary council meeting for the month of March 2023**



*Councillor Joseph Uapingene, Mayor of the City of Windhoek.*

Tonight is our first Ordinary Council meeting for 2023 and I am happy that we are now, a fully constituted Council. This shows that the struggles during the earlier part of the year, were not insurmountable. In the end, we showed leadership and a commitment towards the greater good by pulling together as a team and I commend you all, for uniting.

We celebrated 33 years of Independence on the 21st of March 2023, under the theme of: *'A people united for prosperity'*. This is a theme that the City also embraced over the last two months with the handover of 8 houses in Khomasdal, as part of the City of Windhoek's Affordable Housing Pilot Project. In addition, the City of Windhoek and NHE jointly constructed over 574 houses, with a further 36 houses currently under construction, as part of the Informal Settlement Upgrade

Programme (ISUP), initiated by the Ministry of Urban and Rural Development. These are significant in-roads towards nation-building and economic development goals, and I want to see more of these achievements throughout the year.

Therefore, it is imperative that we continue on this upward trajectory and not allow ourselves to be distracted. Together, we have demonstrated that we can achieve more. The upcoming budgeting cycle is yet another opportunity to unite and ensure that the necessary resources are appropriately allocated but also to ensure long-term financial sustainability.

I am further excited to announce that over the last two months we commenced with e-Council platforms. Despite the initial teething problems, I am happy

that Council embraces the digital era and I am confident that with time and practice, this new way of conducting meetings will become business as usual - in the good and progressive sense.

That said, Honourable Councillors, Ladies, and gentlemen, now is not the time to be complacent and revert to our comfort zones. We must remain resolute in meeting our strategic objectives, filling critical vacancies, and attending to our residents' needs. The Book of Ephesians (4:3-6) says: *"Make every effort to keep the unity of the Spirit through the bond of peace."* This verse is very relevant to where we find ourselves as Council since the start of 2023.

Yes, we started off unstable, but we overcame and were able to broker peace for the greater community. As we start the month of April, I urge all of us to reflect on the meaning of responsibility and leadership. We have much work ahead of us. Let us stay strong. Let us stay focused. Let us celebrate our achievements and let us draw from each other's strengths, experience, and knowledge to jointly solve burning issues. The month of April promises to be an exciting one so I encourage all of us to mobilise our spirits of goodwill, peace, and hard work.

With these few words, I thank you for your leadership, Councillors and I continue to place my trust in you!

Thank you.

Joseph Uapingene





# City of Windhoek E-Portal Online Services

By Abigail Z. Beukes (Communication intern)



Residents can now easily view municipal statements online thanks to a service tool provided by the City of Windhoek’s E-Portal.

According to Andrew Muteka, the Application Systems Specialist from City of Windhoek, customers only need to complete a registration form with their name, email address, and password to begin this online journey.

Muteka stated in a release, “Activate your account by clicking on the confirmation link delivered to your email inbox.” Once you

have confirmed your account, you may log in and review the available services.

Each service specifies the prerequisites that must be fulfilled in order for it to be active, and depending on the service, users might need to submit/upload certain documents.

Residents can see history statements according to their needs after enrolling in the E-Portal. They can also check to see if they have any outstanding City Police fines linked to their I.D. number and view the history of paid

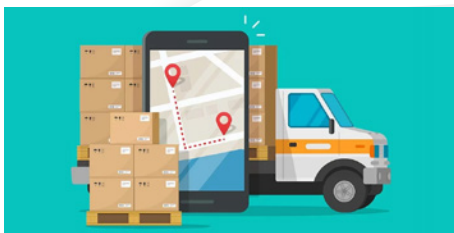
# E-PORTAL

penalties, according to the city. The municipal authority added that this service essentially also allows their clients to enter a taxi number to verify whether or not the taxi is registered with them, enabling their clients to ensure that they are safe at all times, and if a taxi is not registered, they can report an aforementioned taxi.

Incident Reporting, Meter Self-Reading, Online Hall Booking reservations and Business Registration applications are new features to keep an eye out for as they may be launched soon.

## Jabu Logistics - A successful logistics start-up and investor

Compiled in conjunction with the **CoW Investment Promotion Unit / Business Development Section**



Jabu Logistics is one of the successful logistics start-ups in Namibia, founded by Mr. David Akinin during the covid-19 lockdown period in May 2020. The company aims to bridge the gap between small retailers and major Fast-Moving Consumer Goods (FMCG) brands, by providing them with a unique and innovative solution to their inventory management and control challenges. The company’s online app helps small

businesses to order their stock and receive free deliveries, eliminating the need to leave their shops.

Jabu’s online system geo-map pins all its clients, enabling the company to know the locations of its clients. The company has today over 150 permanent employees and 300 non-permanent staff comprised of Field Sales Agents, Drivers and Delivery Agents in Windhoek alone. The company shares its unique online app with leading brands, providing them with access to data concerning consumer preferences and sales metrics. Jabu also helps FMCG companies with the planning and execution of their respective marketing campaigns, allowing them to reach various retailers, large and small.

Jabu Logistics has a footprint in Zambia, South Africa, and Botswana, and operates in various locations in Namibia, such as Windhoek, Ongwediva, Swakopmund, Rundu, and Walvis Bay. The success of the company demonstrates the real prospects for tech start-ups in Namibia, as well as the potential of successfully investing in the logistics sector in Windhoek.



[www.gojabu.com](http://www.gojabu.com)



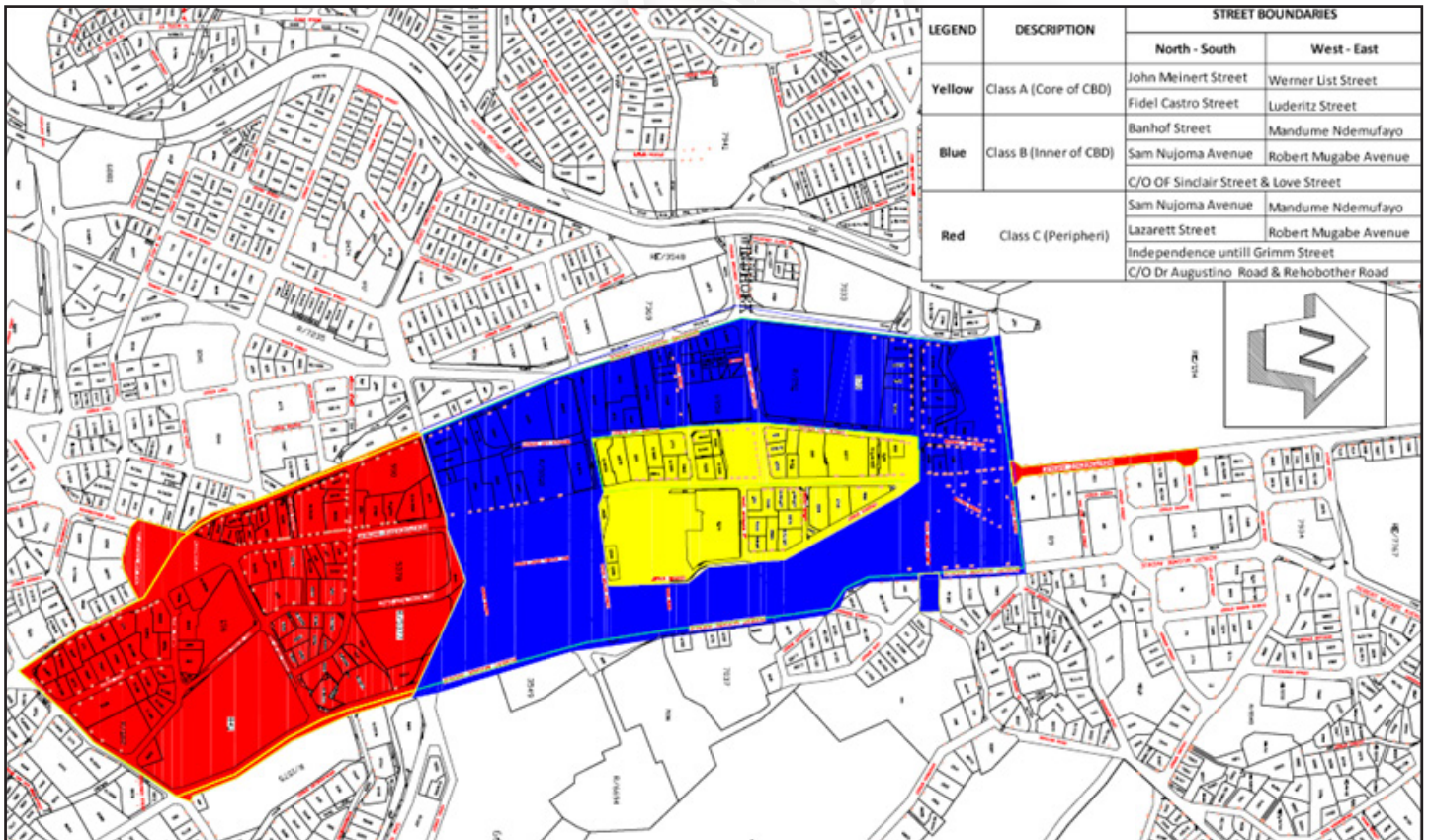
# KeyPlot to manage City Parkade and selected parking areas within Windhoek

Adapted by Botha Ellis (Communication officer)

KeyPlot) was appointed by the City of Windhoek to manage and maintain specific parking areas within the central business district for the next five years. The parking areas include:

1. City Parkade (adjacent to Town Square)
2. On-street parking and parking on Erf 5727 W (opposite the Windhoek Police Station)
3. On-street parking on Robert

Mugabe Avenue, Lazarett Street, Mandume Ndemufayo Avenue and Prof. Mburumba Kerina Street zoned in classes A, B and C as showcased in the map below:



KeyPlot will start with the operation of the City Parkade (adjacent to Town Square) and Erf 5727 W (opposite Windhoek Police Station) on 27 March 2023. The City Parkade and Erf 5727 will be operational from 7h30 to 18h00, Monday to Friday, and Saturdays from 8h00 to 14h00. During the initial phase, KeyPlot will use a manual process and develop

it into a digital collection process by mid-April 2023. They will start with on-street parking charges by mid-April 2023. Parking rates will be as per gazetted tariffs of the Parking Meter Regulation of the Municipal Council of Windhoek promulgated by Government Notice 5942 of 2016. Sites managed by KeyPlot will be demarcated by sign boards,

which will also indicate the gazetted parking rates. All employees appointed to manage the new parking areas will be identifiable by branded uniforms and name badges.

**For enquiries, please contact KeyPlot on 061 - 277 800 or email [info@keyplot.com.na](mailto:info@keyplot.com.na).**



**PARKING FEES & CHARGES - CITY CENTRE PARKADE**

Number of hours parked and any portion thereof	2021/22	2022/23			Rounded Off	& Increase
	Total	Tariff	VAT	Total		
First 20 minutes	1.58	1.37	0.21	1.58	2.00	0%
21 - 60 minutes	4.73	4.11	0.62	4.73	5.00	0%
2 Hours	6.83	5.93	0.89	6.83	7.00	0%
3 Hours	8.93	7.76	1.16	8.93	9.00	0%
4 Hours	12.08	10.50	1.58	12.08	12.00	0%
5 Hours	14.18	12.33	1.85	14.18	14.00	0%
6 Hours	16.28	14.15	2.12	16.28	16.50	0%
7 Hours	31.50	27.39	4.11	31.50	31.50	0%
8 Hours	42.00	36.52	5.48	42.00	42.00	0%
9 Hours	47.25	41.09	6.16	47.25	47.00	0%
10 Hours	52.50	45.65	6.85	52.50	52.50	0%
11 Hours	57.75	50.22	7.53	57.75	58.00	0%
12 Hours	68.25	59.35	8.90	68.25	68.00	0%
Night time parking, whether overnight or a portion thereof, per day	73.50	63.91	9.59	73.50	73.50	0%
Lost Tickers	52.50	45.65	6.85	52.50	52.50	0%
Permanent Parkers (inclusive entrance & exit card, non-refundable)	945.00	821.74	123.26	945.00	945.00	0%

**NOTES:**

1. Daytime hours mean: 07h00 to 19h00 on Weekdays and 08h00 to 14h00 on Saturdays.
2. Hours includes a portion of an hour.

**PARKING FEES ON STREET PARKING**

Description	2021/22	2022/23			& Increase
	Total	Tariff	VAT	Total	
Class A (time limit - 1 Hour) - Core of CBD	8	6.96	1.04	8.00	0%
Class B (time limit - 1 Hour) - Inner of CBD	5	4.35	0.65	5.00	0%
Class C (time limit - 1 Hour) - Periphery	3	2.61	0.39	3.00	0%



# Richmond-Windhoek sister city competition winners announced

Adapted by Botha Ellis (Communication officer)



Grace Pujatura (left), section head Tourism at the CoW, and Tatiyana Musatov (right), member of the local sister city associations Norfolk and Newport News, with three of the winners in the latest YAAS competition.

The Youth Artists and Authors Showcase (YAAS) 2023 competition winners were announced during a prize-giving ceremony at Town House on 27 February. The competition, themed "Generation rescue: Sustainable water for all," is part of the Richmond-Windhoek sister city programme. The competition categories included poems, photography, literature, art, digital art and music. The winners received cash prizes of between USD150 and USD50 for their efforts.

#### They are:

1. Kristina David
2. Josephine Handjaba
3. Modestus Sakaria
4. Kredula Shingulu
5. Cesilie Shilongo
6. Natalia Amadhila
7. Lavinia Tobias

8. Loide Ekandjo (Article)
9. Julius David (Artwork)
10. Nestroy Hamunyela
11. Monica Povanhu (Poem)
12. Justine Nangolo (Poem)
13. Ndinoshisho Shilomboleni (Poem)

Grace Pujatura, section head Tourism at the City of Windhoek, said during the prize handover: "This is the third year that the City and Richmond are partnering to create awareness about the importance of the arts in our communities. This global competition helps our communities understand, value and enjoy the arts. We appreciate the partnership with Richmond and thank the teachers and parents who encourage the learners to take part. Congratulations to all the winners."

Justine Nangolo, a learner from

Windhoek Gymnasium, who won with her poetry entry, said: "This is my second time taking part. The competition taught me to be bold and give the arts a shot. It motivated me to show my creative skills."

The YAAS is an annual art contest that encourages youth worldwide to express the mission of Sister Cities International through original artwork. Submissions are centered around an annual theme and judged based on originality, composition, and theme interpretation. After the winners have been announced, their works are displayed on the Sister Cities International website. Any Sister City programme that is a member of Sister Cities International can participate in YAAS. The showcase is a great opportunity to engage local learners, English teachers, and art teachers in a city's Sister City Programme.





# #SOCIAL MEDIA CHATS

## Your questions answered

By **Atuhe Shifa** (online communication officer)



We share a lot of valuable information with residents on our social media channels and thought it's only fair that we share that with our Aloe readers as well. You can be part of the conversation with #Social Media Chats every month, where we share a selection of informative questions and answers that were discussed on our social media channels.

**I want to apply for a pensioners' discount on my COW account. I still have the normal post-pay system (Water and electricity. Do I need to install a pre-paid meter to get the discount, and what documents do I need to apply?**

Yes, if you are over 60 years old, you can apply for a pensioner's discount on your electricity. However, before applying, you need to make sure that your municipal account is not in arrears or under payment arrangements with our debt management division. You will need to have a prepaid electricity meter, meaning that if you apply, we will convert your conventional meter to a pre-paid one. The documents required to apply are a certified copy of your identity document and a deed of sale of your house in your name.

**Good day, City of Windhoek, I would like to get your recruitment email address, can you please assist me?**

Unfortunately, we don't have a recruitment e-mail. All our online job applications should be done on our recruitment portal on our website, while written applications should be dropped at our Human Resources office in town or sent to us via post.

**I would like to know how the City of Windhoek takes readings at my grandma's house. I have not seen anyone coming to check her meter. I have been at her house for a month now and no one came here and tomorrow is month-end.**

Good day. According to our system, readings were taken at your grandmother's house until the end of February. The readings for the end of March are not yet reflected. When readings are not received for a particular month, (it happens when readers are sick, take leave, etc) we estimate your consumption based on the average of your previous readings and then adjust accordingly when actual readings are received the following month. To avoid estimates and ensure that you have actual readings every month, we advise residents to register as self-readers and send their own readings every month. You may also register on our e-portal (available on our website) to submit your readings.

**How does one apply for the training for Early Childhood Development?**

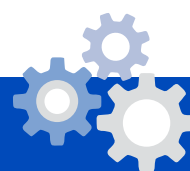
Good day, kindly contact our Early Childhood Development section at 061 290 3505/290 3510 or via e-mail: [Jambo.Shipanga@windhoekcc.org.na](mailto:Jambo.Shipanga@windhoekcc.org.na) for more information on the training.

**Good day, I want to find out more about the ECD training that the City of Windhoek offers. Can it also be offered in Okahandja and Outjo? We have a lot of centres with unskilled teachers.**

Good day. Unfortunately, this is a City of Windhoek initiative and it is available for Windhoek residents. Kindly find out from your town council if they offer a similar course. Thank you

**How long will our lives be at risk at intersections and slipways in Windhoek? Please, City of Windhoek, clean the pavements of grass.**

The City of Windhoek has started with the procurement process to award weeding and cleaning contracts to contractors to clean streets in Windhoek. At least 50 contractors will be appointed to clean the city of which 13 were already appointed and have started cleaning the streets. The procurement process to appoint the remaining contractors is at an advanced stage and will be awarded soon. The City is prioritising high-traffic flow roads as starting points before moving to other light-flow streets.








# Media releases and public notices

We often release important information to the public, through the media, in the form of media releases and public notices. Many of these only appear once in some media, so to support the longevity of public messages, and to help ensure that our residents remain updated, we include selected ones in the Aloe.


The Gateway to Endless Opportunities

**City of Windhoek**  
Vision: To be a Sustainable and Caring City by 2027



**Happy Birthday!**  
*Councillor Joseph Uapingene*  
24 March

Best birthday wishes from Council, Management and all employees!



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**City of Windhoek**  
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**PUBLIC NOTICE**

**REGISTRATION AS A SUB-METERING CONTRACTOR / ELECTRICITY RESELLER WITHIN THE CITY OF WINDHOEK LICENCED AREA**

31 March 2023

The Electricity Department of the City of Windhoek is hereby requesting all redistributors and resellers of electricity (sub-metering) to register with the City of Windhoek.

The registration process will be done by fully completing the registration form to be obtained from Electricity Department provided for such purpose and return it for processing.

A list of the registered resellers/sub-metering contractors will be kept at the Electricity Department as well as distributing to any of the clients of the City of Windhoek that would like to use these services. As from 1st of July 2023, only the registered sub-metering contractors will be allowed to perform sub-metering works in the City of Windhoek area and these registered contractors will be required to comply with the Electricity Control Board (ECB) as well as City of Windhoek's sub-metering regulations. Failure to comply with the set requirements will attract, a penalty charge.

Please address any queries or questions to the meter room of Electricity Department on telephone number 290 2413/3391/2586 or alternatively to the Electricity Control Room on telephone numbers 290 2452/3/4.

**Issued by:**  
Office of the Chief Executive Officer  
Corporate Communications, Marketing, and Public Participation  
E-mail: [cowcommunication@windhoekcc.org.na](mailto:cowcommunication@windhoekcc.org.na)

The Gateway to Endless Opportunities

**City of Windhoek**  
Vision: To be a Sustainable and Caring City by 2027

**PUBLIC NOTICE: VACANCIES**

This notice serves to inform applicants that the City of Windhoek has released a vacancy on its career website. In order for applicants to register their CV's, log on to [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na) browse jobs and apply.

The following vacancy is to be applied online:

**DEPARTMENT: OFFICE OF THE CHIEF EXECUTIVE OFFICER**  
**DIVISION: MAYORAL AND COUNCIL AFFAIRS**  
**MANAGER: MAYORAL AND COUNCIL AFFAIRS**

The following vacancy is to be applied in writing:

**DEPARTMENT: ECONOMIC DEVELOPMENT & COMMUNITY SERVICES**  
**DIVISION: PARKS DIVISION**  
**DRIVER (PATTERSON GRADE-B3)**  
(Written application)

**Purpose of the job**  
Provide logistic and vehicular support to the Parks Division and to enable the weed maintenance process to the best advantage of Council.

**KEY PERFORMANCE AREAS:**  
Driving and operation of Horticultural implements. Assist with general Horticultural, Turf and Weed maintenance.

**QUALIFICATION REQUIREMENT:** Grade 10 with a minimum of three (3) years driving experience and a Code C1E driver's licence.

**APPLICATION PROCEDURE:**  
**ON LINE APPLICATIONS:**  
Register CV's electronically, browse jobs and apply, on Council's website, [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na) (Should you find it difficult to log on to the website, contact the following numbers: 061 - 290 2616/3061/3671/2001/3032/3657).

**WRITTEN APPLICATIONS:**  
Written applications accompanied by curriculum vitae and certified copies of all relevant documents should be submitted to the Human Capital and Corporate Services, City of Windhoek, PO Box 59, Windhoek or hand delivered at the City of Windhoek, Human Resources Corner of Independence Avenue and Garten Street, Windhoek.

*It is important to note that only applicants with the required qualifications will be considered for interview. **Qualifications obtained from outside Namibia must be evaluated by NQA (Namibia Qualification Authority).** Qualifying women and persons with disability are encouraged to apply.*

Only short-listed candidates will be contacted. Please note that original qualifications will be required before interviews are conducted and reference check (job background check) on short listed candidates is done with current supervisors.

Short-listed candidates will be subjected to further competency assessment and maybe required to undergo medical fitness examination.

**Closing Date: 30 APRIL 2023**  
**Advert no. 01/2023**

**Issued by:** Office of the Chief Executive Officer  
Corporate Communication, Marketing and Public Participation





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## City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



# PUBLIC NOTICE

## CALL FOR SITE USAGE RECOMMENDATIONS

28 March 2023

Municipal Council at its meeting held on 2022-10-27 as per Resolution (299/10/2022), resolved amongst others:

- That the proposal by the petitioners to remove the Curt von Francois statue be approved
- that it be noted that the proposed future utilization of the site requires further public consultations whereby the Strategic Executive: Economic Development and Community Services, in collaboration with the Chief Executive (Manager Corporate Communications, Marketing and Public Participation), place an advertisement in two (2) local newspaper upon Council resolution

The Curt von Francois Statue was removed on Wednesday, 23 November 2022 and moved to the Windhoek City Museum for storage.

The City of Windhoek hereby calls upon the residents of Windhoek to submit recommendations of what should be erected on the site in front of the City of Windhoek Head Office that was previously occupied by the Curt von Francois statue. Residents are hereby requested to submit their recommendations in writing with a motivation thereof.

The proposed recommendations can be (but not limited to), contemporary public art, statues, or monuments of local prominent historic figures. Submissions can be dropped off at the **City of Windhoek, Tourism office, Independence Avenue, or the City Museum House along the Robert Mugabe Avenue.**

**Due date: 28 April 2023**

**For inquiries, contact:** Ms. Grace Karitjitjo Pujatura  
**Section Head: Tourism**  
**Email:** Grace.Pujatura@windhoekcc.org.na  
**Tel:** 061 290 2093

Issued by: Office of the Chief Executive Officer  
Corporate Communication, Marketing and Public Participation



## OFFICE OF THE CHIEF EXECUTIVE OFFICER

☒ 59  
80 Independence Avenue  
WINDHOEK, NAMIBIA



Tel: (+264) 61 290 2615 • Fax: (+264) 61 290 2344 • www.cityofwindhoek.org.na

## MEDIA RELEASE

For immediate release

Friday, 3 March 2023

### APPOINTMENT OF THE NEW CHAIRPERSON OF THE MANAGEMENT COMMITTEE

Windhoek Councillor Sam Shafilshuna Nujoma is the new Chairperson of the Windhoek Municipal Council Management Committee for the 2023 term, which is ending in December 2023. Nujoma was elected during the Management Committee meeting held today, 3rd March 2023.

We would like to congratulate Councillor Sam Nujoma on his appointment, and we wish him all the best in his new role.

Regards,

**HAROLD AKWENYE**  
MANAGER: CORPORATE COMMUNICATIONS, MARKETING AND PUBLIC PARTICIPATION

-END-

ISSUED BY:  
City of Windhoek  
OFFICE OF THE CHIEF EXECUTIVE OFFICER  
Corporate Communications, Marketing, and Public Participation

For more information about this statement,  
please contact our Corporate Communication Section at  
Tel.: 061 290 3797 /2044, or email: cowcommunication@windhoekcc.org.na

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## City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



# PUBLIC NOTICE

## Temporary closure of Katutura Customer Care due to renovation

3 April 2023

The City of Windhoek hereby notifies its residents that the Katutura Customer Care Center (opposite Katutura Shoprite) will be closed temporarily for renovation from the **05<sup>th</sup> of April 2023** until further notice.

In the meantime, clients are advised to make use of our Khomasdal, **Soweto, Wanaheda, or Okuryangava** offices or contact our Call Centre at **061-2903777** or email **equiries@windhoekcc.org.na** for any queries.

Residents will be notified when the renovation is done and the office is ready for operation.

We apologise for any inconvenience this may cause.

Issued by: Office of the Chief Executive Officer  
Corporate Communication, Marketing and Public Participation



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## City of Windhoek

Vision:  
To be a Sustainable and Caring City by 2027



# PUBLIC NOTICE



## Re-appointment of Mr. Faniel Maanda as acting Chief Executive Officer

8 March 2023



We are pleased to announce the re-appointment of **Mr Faniel Maanda** as acting chief executive officer for the City of Windhoek effective for a further period of 6 months from **8 March 2023** until **8 September 2023**, or until the new Chief Executive Officer assume duty or whichever comes first. Mr Maanda is the strategic executive for the Housing, Property Management, and Human Settlement Department.

We wish Mr Maanda all the best in his continued role.

Issued by: Office of the Chief Executive Officer  
Corporate Communications, Marketing and Public Participation

Tel: +264 61 290 3081 / 3648 / 2365 / 2044

E-mail: cowcommunication@windhoekcc.org.na



E-mail: [cowcommunication@windhoekcc.org.na](mailto:cowcommunication@windhoekcc.org.na)

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[/cowmunicipality](https://www.instagram.com/cowmunicipality)

[/cowmunicipality](https://www.twitter.com/cowmunicipality)

[/cowmunicipality](https://www.linkedin.com/company/cowmunicipality)

[www.windhoekcc.org.na](http://www.windhoekcc.org.na)





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Opportunities

## City of Windhoek

Vision: To be a SMART and Caring City by 2022

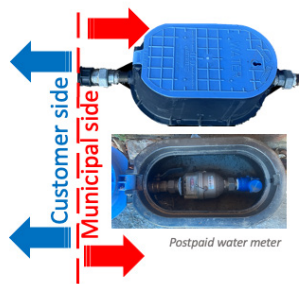


# PUBLIC NOTICE

## Callout fee charge for water meter faults on customers' side

5 April 2023

Please note that from 1 April 2023, a callout fee will be charged to your municipal account when City of Windhoek (CoW) officials are called to attend to faults that are downstream of the municipal water meter.



Faults downstream of the municipal water meter include, but are not limited to, private leaks, insufficient funds on municipal prepaid water meters, locked (not dispensing water) municipal prepaid water meters, faulty water management devices (privately installed) on customer side, disconnected water meters due to non-payment, closed private stopcocks disguised as no water supply, and customer-side leakages reported to the CoW.

To discourage such activities a minimum callout fee of N\$240.35, as per the government gazette of 1 July 2022 (page 53 under 3) is applicable. Water Miscellaneous Services, 3.5 Testing of meters, "Inspection of water to test, on site," will be charged to your municipal account for each callout relating to faults on the customer side. This fee is subject to change depending on the severity of the callout, as directed under "3. Water Miscellaneous Services," of "3.6 Miscellaneous," "work not separately specified" in the same gazette. The callout fee will cover the cost of sending a technician to the customer's property to investigate the fault.



Furthermore, a service request of "voiding of vouchers or tokens" on incorrectly purchased prepaid water consumption will attract a N\$360.53 fee as guided by the government gazette 1 July 2022 under 3.2 Water Service Connections, page 60.

**Please note:** Regular plumbing maintenance can prevent faults downstream of the municipal water meter. Please check the fault nature and ensure it's not on the private side pipe works before calling the CoW Customer Contact Centre.

For more information, please contact Customer Contact Centre on 061-290 3777 or email [enquiry@windhoekcc.org.na](mailto:enquiry@windhoekcc.org.na).

Issued by: Office of the Chief Executive Officer  
Corporate Communications, Marketing and Public Participation



The Gateway  
to Endless  
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# PUBLIC NOTICE

## TEMPORARY CLOSURE OF ERF 335, SESRIEM STREET, KLEINE KUPPE

TEMPORARY CLOSURE OF ERF 335, SESRIEM STREET, KLEINE KUPPE AS 'PUBLIC OPEN SPACE' (ERF IS ± 38 342 m<sup>2</sup> IN EXTENT). THE ERF 335, SESRIEM STREET, KLEINE KUPPE WILL BE LEASED TO GREEN EARTH TRADING FOR A GREEN ECO RECREATIONAL PARK AND NURSERY.

Notice is hereby given in terms of article 50 (3) (a) (ii) of the Local Authorities Act of 1992 (Act 23 of 1992) that the City of Windhoek proposes to close temporarily the undermentioned portion as indicated on locality plan which lies for inspection during office hours at the office of Urban Policy Division, Room 515, Municipal Offices, Independence Avenue:

**Erf 335, Sesriem Street, Kleine Kuppe will be leased to Green Earth Trading for a Green Eco Recreational Park and Nursery.**

Objections to the proposed closure are to be served on the Secretary: The Urban and Regional Planning Board, Private Bag 13289, and the Chief Executive Officer, P.O.Box 59, Windhoek, within 14 days after the appearance of this notice in accordance with Article 50 (3) (c) of the above Act.

**P VAN RENSBURG**  
STRATEGIC EXECUTIVE  
DEPARTMENT OF URBAN AND TRANSPORT PLANNING

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# PUBLIC NOTICE

Windhoek /Ae //Gams  
ARTS CULTURAL FESTIVAL

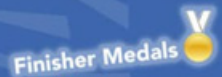
## RUN / WALK 2023

Distance 5km or 10km

29 April 2023 07:00 – 09:30 am

Entry fee: N\$ 80.00 per participant

(children under 6 years free for 5km walk only)



@Ae-//GamsSportClub @aegamssportclub

Find the entry form link on our social channels



Venue: City of Windhoek  
Head Office Upper Parking  
Contact: [ae.gams.sport.club@gmail.com](mailto:ae.gams.sport.club@gmail.com)

E-mail: [cowcommunication@windhoekcc.org.na](mailto:cowcommunication@windhoekcc.org.na)

[/cityofwindhoek](https://www.facebook.com/cityofwindhoek)

[/cowmunicipality](https://www.instagram.com/cowmunicipality)

[/cowmunicipality](https://www.twitter.com/cowmunicipality)

[/cowmunicipality](https://www.linkedin.com/company/cowmunicipality)

[www.windhoekcc.org.na](http://www.windhoekcc.org.na)





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## PUBLIC NOTICE

### PENSIONERS CREDIT METERS CONVERSION AND ANNUAL REGISTRATION FOR THE SPECIAL ELECTRICITY TARIFF ON PREPAYMENT SINGLE PHASE METERS

31 March 2023

The Electricity Department of the City of Windhoek is calling upon pensioners to register their electricity meters to be converted to single phase prepayment meters to benefit from the special pensioners tariff. The City of Windhoek will cover the cost of the meter as well as the cost of the installation which will be done by a way of retrofit using a split meter.

The pensioners with existing prepayment meters are also called upon to register for their meters to put under the special pensioner's tariff.

All pensioners registered for the pensioner's tariff are required on an annual basis to register by end of march to continue benefiting from the special pensioner's tariff. The re-registration process is for the City of Windhoek to ensure that previously registered pensioner still own and leave at the same property to continue benefiting from the pensioner's tariffs.

The City of Windhoek will require a deed of sale documentation as a proof of ownership for all beneficial. These pensioner's tariffs are strictly for domestic/residential premises only.

The new registration as well as the annual re-registration will be administered at all the customer care centres for the City of Windhoek.

Please address any queries or questions to the meter room of Electricity Department on telephone number 290 2413/3391/2586 or alternatively to the Electricity Control Room on telephone numbers 290 2452/3/4.

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## PUBLIC NOTICE

### IMPLEMENTATION OF NET METERING RULES AND REGISTERING OF ALL SOLAR INSTALLATIONS

31 March 2023

Following the gazetting of the Net metering rules in November 2016, the Electricity Department of the City of Windhoek commenced with the implementation of the rules from 1 July 2017. The City of Windhoek has a database of all customers that have registered their grid connected Photovoltaic (PV) solar installations and have the correct bi-directional electricity meter installed that enables us to implement the rules as gazetted.

Net metering rules have huge benefits for the customers as it can be used to offset energy consumption from the City of Windhoek due to the self-generation of power from the grid connected roof top solar installation.

The City of Windhoek is therefore hereby encouraging customer to participate into net metering and ensure that their solar roof tops are installed by the City of Windhoek registered electrical contractor, inspected and registered by the City of Windhoek's electrical inspectors after the installation on the database.

**All installations that are currently not receiving export credit should report to the City of Windhoek Electricity Department.**

In the same vain, all solar installations by customers (whether on net metering or not) are required by the regulations to be approved and registered by the city of Windhoek. The City of Windhoek is therefore hereby calling all customers with solar installations to register these installations. **Failure to adhere to this will lead to applicable penalties once these unregistered solar installations are detected.**

Please address any queries or questions to the meter room of Electricity Department on telephone number 290 2413/3391/2586 or alternatively to the Electricity Control Room on telephone numbers 290 2452/3/4.

Issued by: Office of the Chief Executive Officer  
Corporate Communications, Marketing and Public Participation



# Windhoek /Ae //Gams Arts and Cultural Festival set for 28 to 29 April 2023



*His Worship, Cllr Joseph Uapingene, Mayor of Windhoek and Cllr Bernardus Araeb during the launch of the Windhoek /Ae //Gams Arts and Cultural Festival*

The Windhoek /Ae //Gams Arts and Cultural Festival was launched on the 4th April 2023 at the City of Windhoek head office. The festival was established by the City Council in 2001 with the aim to celebrate Windhoek's rich and unique cultural diversity and to develop an appreciation of the arts.

Speaking at the launch, Windhoek Mayor, Cllr Joseph Uapingene said "Arts and culture are an amazing tonic, where unity in diversity becomes more than an expression, but a concrete manifestation of a shared value system based on the spirit of Namibians and community solidarity".

The festival is associated with multiple activities, such as theatre, dance, fine art, culinary art, craft art, music, poetry, and the like. It is one of the most culturally diverse festivals in the city catering to all tastes.

Councillor Austin Kwenani, who is the chairperson of the City of Windhoek Advisory Committee on Economic Development, Public Safety and Citizen Welfare, thanked all stakeholders involved in the preparations for the festival launch. Cllr Kwenani further called on all Windhoek residents and visitors alike to attend the festival scheduled for the 28 and 29 April 2023





# The launch of the Windhoek /Ae //Gams Arts and Cultural Festival



*"Diverse Cultures - One Vision"*





# Aloe “seen around”



The Chinese ambassador to Namibia Zhao Weiping paid a courtesy call on Windhoek Mayor Joseph Uapingene today. Cllr Uapingene said the City of Windhoek has existing sister-city agreements with six Chinese cities, who have assisted Windhoek during the fight against the Covid-19 pandemic. The Mayor expressed his appreciation for the assistance and support from the six cities, including Shanghai, Chongqing, Jinan, Nanjing, Nantong, and Suzhou. Cllr Uapingene said China and Namibia need to build mutually beneficial relationships where value is added to raw materials before they are exported.



Residents of Windhoek joined in the fun of Wika carnival procession on Independence Avenue. Wika a Germany carnival has been celebrated since 1952; and this year's festival is being celebrated under the theme "humor regier" which means "humour rules". Speaking during the welcoming of the royal couple of Wika at Town House, Windhoek Mayor Cllr Joseph Uapingene applauded the stakeholders of Wika carnival for their outstanding efforts in organizing the carnival stating that the festival embrace the humour, hope and goodwill of people of Windhoek. Cllr Uapingene hopes that the festival grows from strength to strength and that more cultural festivities take place.

PARKING TARIFFS	
HOURS	RATES
0 - 1 Hour	Free
1 - 2 Hours	N\$ 5.50
2 - 3 Hours	N\$ 7.50
3 - 4 Hours	N\$ 10.50
4 - 5 Hours	N\$ 15.00
5 - 6 Hours	N\$ 15.50
6 - 7 Hours	N\$ 25.00
7 - 9 Hours	N\$ 40.00
9 - 11 Hours	N\$ 50.00
11 - 12 Hours	N\$ 55.00
Night Parking	N\$ 60.00
Lost Ticket	N\$ 50.00

PAYMENT ONLY ACCEPTED IN CASH

**DISCLAIMER**  
Terms and conditions of parking for the benefit of ChargeTech Namibia cc (THE MANAGER) a Municipality of Windhoek (THE LANDLORD) their employees, employees and agents.  
The Landlord and Manager shall not be under any liability whatsoever for loss or damage to any property or any damage or injury to any person or their property arising out of the use of the Car Parking Spaces or any other part of the facility.

As of Monday, 27 March 2023, booms to the top parking deck, adjacent to the new Townhouse building, became operational. Mr. Toivo Iiyambula, Engineer of Traffic Flow, has stated that "parking has been free because CoW did not have a service provider to manage the facility and there is no capacity to run it internally". Therefore, the management and maintenance of the top parking deck has been awarded to ChargeTech Namibia cc (ChargeTech) for the next five years. Parking at this facility will be free for the first hour, after which gazetted rates for boomed parking will be applicable to municipal parking areas (long-term parking). Staff members who do not have allocated parking bays may find alternative parking; however, parking on Erf 6577 W, Rev Michael Scott Street, behind the Universal Church, is available on a first-come, first-served basis until further notice. (By Abigail Z. Beukes, Communication Intern)

**Learn more about the stories behind these photos on our social media channels!**

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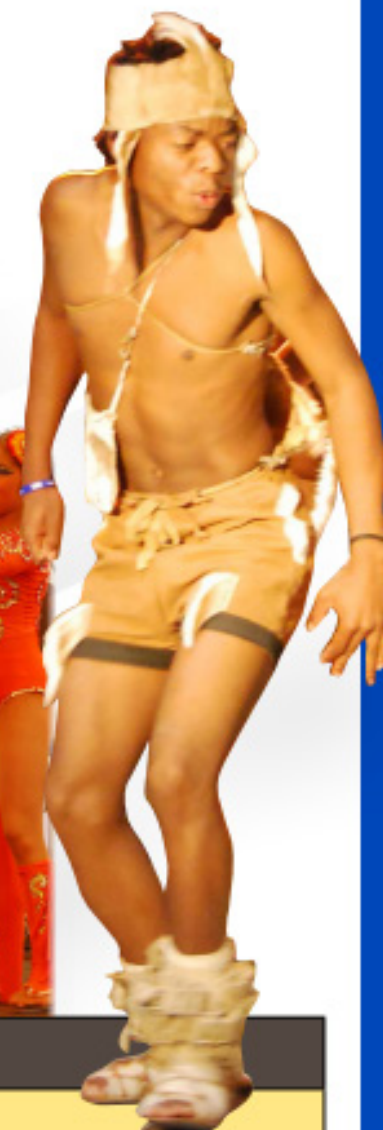
# City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



## WINDHOEK /AE //GAMS ARTS & CULTURAL FESTIVAL

*"The place that we live"*



28-29  
**APRIL**  
2023



**CITY OF  
WINDHOEK  
UPPER PARKING**

### ACTIVITIES

Music	
Live Craft Classes (Basketry, etc.)	Kiddies activities
Arts and Crafts	Parade Floats (at own cost)
Traditional Namibian Food	Bar
Theatre and drama plays	Potjiekos Competition
Comedy	Vetkoek Competition
Poetry	Cultural Groups

